

# Verified.Me: Sun Life Financial



Verified.Me, by SecureKey Technologies Inc., is the new Canadian service that helps you verify your identity securely, so you can get things done fast online, in person and on the phone.

Start by downloading the Verified.Me app onto your mobile device.  
Here's how to sign up with Verified.Me when registering with Sun Life Financial (Sun Life).

Download the my Sun Life mobile app or visiting [sunlife.ca](http://sunlife.ca) or [mysunlife.ca](http://mysunlife.ca) and tap on register.

You will be redirected to the Sun Life's registration website. Tap "Register using Verified.Me" and you will be taken to the Verified.Me app.

If you do not have the Verified.Me app installed on your mobile device you will have the option to download it or open Verified.Me in your web browser.

You'll see a splash screen that welcomes you to the service. Tap "Sign Up" at the bottom of the screen. The app will display the steps you must follow to become a Verified.Me user.

Tap "Get Started" to begin the registration process.

The first step is to select a financial institution with whom you have an active and existing online banking relationship.

The second step is to authenticate yourself using your online banking credentials with the financial institution you've selected.

The Verified.Me app will take you to the login screen of your financial institution's mobile app or website, where you will be asked to sign in. Each time you use the Verified.Me service, you will be asked to authenticate yourself using your online banking credentials with the financial institution you've selected.

Once you have entered your financial institution credentials, you maybe prompted to enter additional credential information for example a security code sent to your device or answer a question.

Once you have logged in, you will be presented with the information your financial institution will make available for you to share through the Verified.Me service with your consent. You will have an opportunity to review your base profile consisting of your name, phone number, address, date of birth, and E-mail, and agree to use this information in association with your Verified.Me profile.

You'll then be taken back to the Verified.Me app to review and accept the Terms and Conditions & Privacy Notice by tapping "Agree". These are the terms and conditions that apply to your use of the Verified.Me service, brought to you by SecureKey Technologies.

You will be prompted to confirm that you have read and accepted the Verified.Me Terms and Conditions & Privacy Notice.

A message will then display confirming you have successfully registered for the Verified.Me service.  
You will then be taken to a screen to review your base profile and will be prompted to agree to share with Sun Life

You can tap "Review" for more details, if you wish.

When ready, tap "Agree" to share your base profile with Sun Life to help them verify your identity. After tapping "Agree", Verified.Me will process your request.

Once the request has been completed, Verified.Me will display a success message informing you that base profile information has been shared. You are now ready to complete your registration with Sun Life.

You will be redirected to the Sun Life website to complete your registration and will notice that your base profile information has been auto-filled.

Registration is almost complete you can update your email, password and phone number. You will also be asked to select a verification question from a list of drop-down options. Once complete, tap next.

That's it! You're now registered to access Sun Life online.

To learn more visit [www.verified.me](http://www.verified.me)

<sup>1</sup>Some features not yet available